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Children|Youth|Families

EMAIL AND SOCIAL MEDIA POLICY

EMAIL

We use email to arrange and modify appointments. Email is not completely secure, so we suggest that you be mindful of that when you share private information. We use a secure system of email (Securedocs.ca) that operates with a password to send you confidential information with your permission. Our online practice system (owlpractice.ca) also uses a private system of email. Please see our Privacy policy for more details about the security of this system. Any email that contains clinical information you send to us will become part of your clinical file.

SOCIAL MEDIA

We do not accept friend or contact requests from current or former clients on any social media site as this can compromise confidentiality. You are welcomed to view the informations on these sites, but we suggest that you do not interact with thoses pages.

ONLINE REVIEWS

We do not requests testimonials. If you happen to write a review on a site, we want you to be aware that your personal information is not confidential and that these information are not protected. We encourage you to share your comments or insatisfactions to us directly or using a more confidential mean.